



DEEPER FAITH. GREATER ADVENTURES.

## EVENTS CANCELLATION POLICY

**All cancellations must be made IN WRITING.**

Send cancellation notice by email to [Contact@DeerRun.camp](mailto:Contact@DeerRun.camp) or by US Mail to Deer Run, 3845 Perkins Road, Thompson's Station, TN 37179.

**The initial deposit is nonrefundable and nontransferable.** Deposits will be forfeited for cancellations unless we receive a written medical reason. In this case the deposit will be held as a credit in the family account to be used towards future reservations within 12 months of the cancelled date. After that time, credits are forfeited. The credit can be used towards event balances only; an additional deposit will be required.

**30+ Days Notice:** If the cancellation is made MORE than 30 days prior to the event start date, any payment that has been made above the initial deposit will be refunded.

**Less than 30 Days Notice:** If the cancellation is made LESS than 30 days from the event start date, no refund will be given.

**a) 14+ Days Notice:** For a cancellation made MORE than two weeks (14 days) prior to the event start date, Deer Run will hold all balance payments as a credit in the family account to be used towards future reservations within 12 months of the cancelled date. After that time, credits are forfeited. The credit can be used towards event balances only; an additional deposit will be required.

**b) Less than 14 Days Notice:** For a cancellation made LESS than two weeks (14 days) prior to the registered event start date, all balance payments are forfeited.