



DEEPER FAITH. STRONGER RELATIONSHIPS. GREATER ADVENTURES.

CANCELLATION POLICY FOR CAMP

All cancellations must be made **IN WRITING**.

Send cancellation notice by email to Contact@DeerRun.camp or by US Mail to Deer Run, 3845 Perkins Road, Thompson's Station, TN 37179.

The initial deposit is nonrefundable and nontransferable.

Deposits will be forfeited for cancellations unless we receive a written medical reason. In this case the deposit will be held as a credit in the family account to be used towards future reservations within 12 months of the cancelled date. After that time, credits are forfeited. The credit can be used towards camp balances only; an additional deposit will be required.

60+ Days Notice: If the cancellation is made MORE than 60 days prior to the camp start date, any payment that has been made above the initial deposit will be refunded.

Less than 60 Days Notice: If the cancellation is made LESS than 60 days from the camp start date, no refund will be given.

a) 14+ Days Notice: For a cancellation made MORE than two weeks (14 days) prior to the camp start date, Deer Run will hold all balance payments as a credit in the family account to be used towards future reservations within 12 months of the cancelled date. After that time, credits are forfeited. The credit can be used towards camp balances only; an additional deposit will be required.

b) Less than 14 Days Notice: For a cancellation made LESS than two weeks (14 days) prior to the camp start date, all balance payments are forfeited.

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3845 Perkins Road | Thompson's Station, TN 37179 | 615.794.2918 | Contact@DeerRun.camp
Deer Run is a 501(c)(3) nonprofit, nondenominational Christian ministry with a mission to provide excellent camps and retreats that inspire a transformational relationship with Jesus Christ and strengthen relationships with family and friends.

"As the deer pants for streams of water, so my soul pants for you, O God." Psalm 42:1



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CHANGING A CAMPER SESSION

You MUST call the camp office at 615.794.2918 to request changing a camper's session.

There is no fee to change a camper session, but note the request MUST be made more than one week (7 days) prior to the registered camp start date.

Less than 7 Days Notice is Considered a Cancellation: Any request made for a session change LESS than one week (7 days) prior to the registered camp start date will be considered a cancellation and all payments will be forfeited. At this time, a new reservation would have to be made to change a camper session.

EARLY DROP OFF OR LATE PICK UP

DAY CAMP: For any day camper who IS NOT REGISTERED for Day Camp Extended Care and who is dropped off earlier than 7:30 a.m. or picked up later than 4 p.m., there is a \$5 charge for every 15 minutes for extended care.

For any day camper who IS REGISTERED for Day Camp Extended Care and who is dropped off EARLIER than 7 a.m. or picked up LATER than 5 p.m., there is an additional \$5 charge for every 15 minutes.

OVERNIGHT CAMP: For any camper who is picked up later than 11 a.m. on Saturday, there is a \$5 charge for every 15 minutes after 11 a.m.

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CAMPER BEHAVIOR

Campers who cause harm either physically, verbally or emotionally to another camper or campers or who are disruptive to another camper's experience may be sent home. This includes non-participation in the program, bullying, stealing, telling inappropriate stories, using foul language or any other behavior which detracts from the Christian and wholesome environment of Deer Run.

The Camp Director will initially deal with behavior issues by discussing the problem with the camper. However, if positive results are not attained, then a parent(s) or guardian(s) will be notified to pick up the camper from camp and the camper may not return during that camp session. The camper may be allowed to register for and attend another session.

No refund or credit will be given if a camper is sent home.

LOST & FOUND AT CAMP

All items are put in a Lost & Found container in The Fortress and are kept for two weeks (14 days) before being donated.

Check the Lost & Found container before leaving camp to be sure there are no items belonging to your camper. You may also call the Deer Run office to schedule a time to pick up items left behind.

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CAMP ABSENCES & EARLY PICK UP

Registration fees are not refundable for absences during the camp week nor are they transferable to another date.

Absences include any hours missed due to:

- late arrival or early pick up for any reason,
- missing camp because of sickness,
- missing camp due to an injury,
- missing camp due to inclement weather (see additional info below), or
- being sent home because of behavioral issues (see additional info on page 3).

Early Pick Up: If you need to pick up your camper early, **make arrangements at least 2 hours prior** by calling the office at 615.794.2918. Failure to do so will likely result in a longer wait as your camper will be involved activities.

INCLEMENT WEATHER AT CAMP

Should inclement weather occur, precautions are taken by Deer Run staff to ensure the safety of all campers. In such instances camp-related activities will continue, however they may be moved indoors with some modification.

We respect parents' individual decisions whether or not to bring their children to camp if threatening weather is forecasted. However, no refunds are given. (See above policy.)

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