



## FAQ: ABOUT DEER RUN CAMPS

### IS DEER RUN AFFILIATED WITH A SPECIFIC DENOMINATION?

Deer Run Camps are nondenominational Christ-centered camps which teach fundamentals of God's Word from the Bible.

### WHAT IS THE SPIRITUAL EMPHASIS OF THE CAMP?

Deer Run's camp program focuses on creating a positive Christ-centered environment in order to help build strong character in the lives of young people. It is a place to have fun, make friends and learn more about God. We openly promote who God is and share Biblical truths from God's Word throughout the entire camp experience including recreational activities. Every staff member is a follower of Jesus Christ and models Christ-like character. Our staff respects each individual camper's right to make his or her own decision about accepting Christ as his or her Savior.

### HOW ARE CAMPERS GROUPED?

**Day Camp Groups:** Deer Run strives to maintain a 1:6 staff to camper ratio for day camps. Day campers are in small groups by age/grade.

**Overnight Camp Groups:** Deer Run strives to maintain a 1:8 staff to camper ratio for overnight camps. Overnight campers are in cabin groups by male cabins and female cabins. A minimum of 2 staffers are in a cabin with the campers at all times, regardless of the group size.

### HOW ARE SUMMER STAFF CHOSEN?

From September to February, Deer Run camp directors make personal visits to college and university campuses across the southeast and midwest to seek out mature Christian college aged students — ages 18 to 25 — who desire to serve in ministry for the summer.

Applicants must exhibit outstanding maturity, leadership and character in order to be a strong role model to campers of all ages. Applicants...

- are personally interviewed by the camp directors,
- submit 3 personal references and
- are thoroughly screened using national background checks.

Summer staff responsibilities include:

- investing themselves in getting to know their campers by engaging them in conversation, listening to them, caring about them and praying for them;
- creating an exciting, engaging environment for God to speak to each camper; and
- committing to the overall success of the camp program by working alongside other staff members to create a positive, memorable and impactful experience for campers.

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## FAQ: GENERAL CAMP QUESTIONS

### **CAN MY CHILD ATTEND A DIFFERENT AGE-GRADED CAMP DUE TO HIS/HER MATURITY AND/OR ABILITY?**

We believe campers have a more positive experience if he/she is grouped with other campers who are the same age/school grade. Activities and small group Bible studies are designed for specific ages.

### **DOES DEER RUN OFFER CAMP PROGRAMS FOR CHILDREN WITH SPECIAL NEEDS?**

We make every attempt to serve campers who have physical or emotional disabilities. However, the physical setting of hilly terrain and rocky areas makes it challenging for campers with certain physical limitations. Call the camp office at 615.794.2918 to discuss the particular care your camper will require before submitting your registration.

### **WHAT KIND OF COMMUNICATION WILL I RECEIVE BEFORE CAMP BEGINS?**

Approximately 2 weeks prior to the camp start date parents receive an informational email about the first day of camp and how to help make this a successful camp experience for you and your child.

**Emergency:** If there is an emergency, contact the camp director at 615.491.3581. Please limit your communication with the camp director to actual emergencies.

**Non-Emergency:** If you have non-emergency information which needs to be communicated to your camper, Monday through Friday, 8 a.m. to 5 p.m., call the camp office at 615.794.2918 or email [Contact@DeerRun.camp](mailto:Contact@DeerRun.camp).

Your camper will be fully engaged during their camp experience, so it is not possible for our staff to direct personal, non-emergency calls to campers.

Assume your child is having a great time and trust our staff to contact you if necessary. If an issue arises with your child, the camp director will call you immediately. A camp nurse will contact you about health or injury issues.

### **HOW CAN I COMMUNICATE WITH MY CAMPER?**

We have partnered with a company called Bunk1 to provide communication with your camper and an easy way to receive updates from camp, all in one place!

Download the App or use the desktop version to choose a package which will allow you to send "Bunk Notes" to your overnight campers; these will be delivered daily during "mail call."

Day and overnight camper families can use Bunk1 to view, share and download photos and videos plus stay informed about what is going on at camp.

For more information about Bunk1, please see the next page.

### **OVERNIGHT CAMPER PACKAGES & MAIL:**

Campers love receiving packages and mail from their family! Our staff put the package or mail in your camper's cabin.

You can get these to your camper in two ways:

- 1) Give to Deer Run staff at check-in on Sunday, or
- 2) Mail to your camper during their week of camp.

To ensure your camper receives these while they are at camp, mail CARE PACKAGES no later than TUESDAY and mail LETTERS no later than WEDNESDAY.

Mail to Deer Run Camps, Camper Name, 3845 Perkins Road, Thompson's Station, TN 37179

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## FAQ: GENERAL CAMP QUESTIONS

### MAY MY CHILD BRING A CELL PHONE TO CAMP?

Cell phones are on the “What NOT to Pack” list. Do not send phones or other electronic devices to camp. These are a distraction to your camper and to other campers and may become lost or stolen. Items not allowed at camp will be collected for safekeeping and returned at the end of camp.

### WHAT KIND OF TRANSPORTATION IS USED FOR DAY CAMPS?

Deer Run offers camper transportation to and from day camps via a bus. For questions related to bus safety and seat belts, visit [www.nhtsa.dot.gov/School-Buses](http://www.nhtsa.dot.gov/School-Buses).

See the Bus Locations and Schedules [here](#).

### MAY I TOUR THE CAMP FACILITIES?

Absolutely! We are available to give you and your family a PERSONAL TOUR of the camp facilities! Get a glimpse of how camp at Deer Run can make a lifelong impact on your kids, teens, and family this summer.

Schedule your tour by calling Guest Relations at 615.794.2918 or by emailing [Contact@DeerRun.camp](mailto:Contact@DeerRun.camp)!

Watch this [VIRTUAL TOUR](#) and you’ll definitely be excited about summer and family camps at Deer Run!

### WHAT DO I NEED TO KNOW ABOUT SOCIAL MEDIA POSTS?

Follow us on [Facebook](#) or [Instagram](#) and be sure to turn on your notifications! We post live videos and stories throughout the week.



### HOW DO I SEE MY CAMPER’S PHOTOS & VIDEOS?

Download the Bunk1 app to get notified when we post updates, photos, videos, and news.

- **Upload a profile photo of your camper.** Our facial recognition will scan all the uploaded photos and notify you about photos of your camper.
- **Save Favorite Photos** for easy access to pictures of your camper all year-round.
- **Share Photos** to social media or email a photo to family.
- **Customize Unique Photo Gifts** such as photo books, mugs, calendars, phone cases and more.
- **Order** high resolution digital downloads or prints.

### FOR INFO ON HOW TO SETUP YOUR BUNK1 ACCOUNT

Call Bunk1 at (212) 974-9112 or email [support@bunk1.com](mailto:support@bunk1.com)

For FAQ’s related to services, visit [Bunk1family.com/faqs](http://Bunk1family.com/faqs)

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## FAQ: HEALTH, SAFETY, SNACKS, CAMPER MEALS

### WHAT DOES DEER RUN DO & WHAT CAN I DO TO ENSURE HEALTH AND SAFETY?

First, parents or guardians can help prevent the spread of sickness by keeping children at home when they have been diagnosed or show signs of illness – particularly illness which can be spread to other campers.

Deer Run staff take every precaution to protect campers from sickness or injury. Camp staff are trained in safety, basic first aid and accident prevention. Certified, licensed nurses are on site during each camp session to handle injuries, administer over-the-counter meds as needed plus administer prescribed meds which campers bring to camp.

To read the steps about Camper Health & Safety related to COVID-19, go [here](#).

### HOW DOES DEER RUN ENSURE CAMPERS GET PLENTY OF FLUIDS?

Water fountains and water coolers are located throughout the camp property. Water breaks are scheduled to help ensure campers do not experience dehydration.

### MY CHILD IS NOT A SWIMMER OR NOT A STRONG SWIMMER. HOW IS LAKE TIME SUPERVISED?

Certified lifeguards are on duty during all scheduled lake activities. Additionally, summer staff accompany their campers when they are in the lake.

All campers, regardless of swimming ability, are required to wear a life jacket at all times while in or near the lake. Life jackets are provided by Deer Run and are properly fitted to the campers before entering the water.

### MAY MY CHILD BRING SNACKS?

Campers may bring snacks for Day Camp and/or Overnight Camp. However, due to allergies, campers are not allowed to share their snacks.

Snacks brought to Overnight Camp or sent in care packages should be in a sealed Tupperware container to prevent camp critters from sneaking into the cabins!

All campers have a scheduled time each day to visit the Camp Store for purchasing snacks. Healthy options are available in the Camp Store.

### WHAT TYPE OF MEALS ARE SERVED TO OVERNIGHT CAMPERS? HOW ARE FOOD ALLERGIES HANDLED?

Our chefs prepare nutritious, healthy meals which are kid and teen friendly. Information regarding your camper's food allergies should be included in your account. You can update allergy info in your camper's account at any time.

Our Food Service Director runs a report for each overnight camp session and makes adjustments for specific camper allergies. However, Deer Run may not be able to accommodate ALL allergies and dietary restrictions; and we cannot prevent, nor guarantee, a cross-contamination-free environment. Call the office at 615.794.2918 if you have concerns about your child's diet.

Campers should also accept responsibility for adhering to their specific diets.

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## FAQ: REGISTERING OR UPDATING INFO

### REGISTERING FOR CAMP OR FAMILY EVENTS

Registration for camps or family events is accepted throughout the year. A deposit is required to reserve a space. If a session is full, you can sign up online for the waiting list for that session. You will be contacted when a space becomes available.

You need to set up an online account to register for camp or a family event at Deer Run. You can...

- make reservations for individual campers for summer camp sessions
- make reservations for your family for family camp or family events
- add Camp Bucks to an individual camper account as well as view purchases
- add/change t-shirt size and friend requests
- update contact or financial information
- create or look up your camper pickup code

Once an account is set up, changes can be made at any time by going [HERE](#).

### PAYMENT DUE DATES

After the deposit is paid, the remaining balance will be divided into equal payments and automatically drafted from the same account used for the deposit on the date of your registration each month. The final payment for camp is scheduled for May 15.

If you register after the final payment due date (May 15), full payment is due at the time of registration.

### UPDATING FINANCIAL INFO/PAYMENT INFO

Payments can be made with...

- Credit Card: MasterCard, VISA, Discover, AMEX
- E-Check

Update info or make a payment by going [HERE](#).

### CHANGES TO SHIRT SIZE, FRIEND REQUEST OR PICKUP CODE

**Changes must be made NO LATER than 2 weeks before camp start date.** Log into your account to update any of this information by going [HERE](#).

**To make a change LESS than 2 weeks before the camp start date:** Email [Contact@DeerRun.camp](mailto:Contact@DeerRun.camp) or call the office at 615.794.2918, Monday–Friday, 8 a.m. to 5 p.m.

### FRIEND REQUESTS

Bringing friends with you makes a week at camp even more fun! **Friend Requests MUST be accepted no later than one week prior to the camp session start date.**

**Day Campers** may request as many friends as they would like (no limit) — as long as all friends are within one-year of age of each other.

**Overnight Campers** may request up to 5 friends to be in their cabin — for a total friend group of 6 campers! Cabins are divided into male cabins and female cabins. Camper friend requests may have up to a one year age difference.

From your account dashboard, click “View My Registrations.” Find the current registration for your child and click on their name. You will find the Friend Request button on that screen.

Only ONE friend should initiate the Friend Request and the other(s) accept. You will need the name and email address associated with the friend’s account.

When making a request, an email with instructions will be sent on your behalf to the friend.

To accept a request, follow the same procedure above and then enter the code in the “Accept a Request” section.